


PBXact Features

PBXact Feature Support Included in All Systems

Business Features	Calling Features	Telephony Support
<ul style="list-style-type: none"> • Flexible Time-Based Call Routing • Built-In Conference Bridge • Fax to E-mail • Hunt/Ring Groups • Music on Hold • Voicemail Blasting • Find Me / Follow Me Calling • Personal IVRs • Wake Up Calls • Support for Video Calling • Secure Communications (SRTP/TLS) • Announcements • Text to Speech • Calling Queues (ACD) • Interactive Voice Response (IVR) • CRM Link Module 	<ul style="list-style-type: none"> • Three-Way Calling Support • Voicemail • Voicemail to E-mail • Caller ID Support • Call Transfer • Call Recording • Do Not Disturb • Call Waiting • Call History / Call Detail Records • Call Event Logging • Speed Dials • Caller Blacklisting • Call Screening 	<ul style="list-style-type: none"> • Open Standards Support for Multiple Protocols • SIP, IAX2, PRI, T1, E1, J1, R2, POTS/Analog, ISDN, GSM • WebRTC • Softphone Support • Specialty Device Support • Door Phones • Overhead Paging • Strobe Alerts • Paging Gateways • Voice Gateways • Failover Devices • Desktop and Mobile Phone Support
Administration	User Control Panel (UCP)	Zulu UC
<ul style="list-style-type: none"> • Upgrade System with Granular Control • System Dashboards • Bulk Import Utilities (Trunks, Extensions, Users, DIDs) • Localization in both GUI and Sound Files for Multiple Languages • Backup and Restore Utilities • Custom Destination Administration • Web-based Config File Management When Needed • System Recording Management • GUI Controls for DNS, Network Settings, and More! 	<ul style="list-style-type: none"> • Responsive GUI (Desktop, Tablet, and Mobile Device) • WebRTC Softphone • Call History (Details and Recording Playback / Download) • Contact Management • Presence Management • Conference Room Management • Settings Management <ul style="list-style-type: none"> • Find Me / Follow Me • Call Forwarding, Call Waiting, Do Not Disturb • Call Confirmation • Voicemail <ul style="list-style-type: none"> • Visual Voicemail - Playback and Management • Notification Options • Greetings Management 	<p>Zulu UC Desktop Application</p> <ul style="list-style-type: none"> • Firefox and Chrome Click to Call • Firefox and Chrome URL Call Popups • Click to Dial from Outlook • Send and Receive Faxes • Send and Receive SMS <ul style="list-style-type: none"> • With SIPStation SIP Service only • Softphone for making and receiving calls <ul style="list-style-type: none"> • Tied to your primary extension
Add-ons		
<p>The Base Platform includes a base of system enhanced features (see chart below)</p> <p>Additional functionality can be added as needed:</p> <ul style="list-style-type: none"> • High Availability (License Required per PBX Node) • Call/Contact Center Features (Enhanced Call Center Functionality) • Operator Panel / Wall Boards <ul style="list-style-type: none"> • Third Party Phone Support (for Non-Sangoma IP Phones) 		

Enhanced Features (Known as Commercial Modules in FreePBX)	PBXact Base Included in Base Price	PBXact Addons			
		High Availability	Call Center Features	Operator Panel	Third Party Phone Support
Call Recording Reports					

Class of Service					
Conference Pro					
EndPoint Manager	Sangoma Phones				
Extension Routing					
Fax Pro					
Park Pro					
Page Pro					
Phone Apps	Sangoma Phones				
SysAdmin Pro					
User Control Panel Device Management	Sangoma Phones				
Voicemail Notify					
Voicemail Reports					
XMPP Pro					
High Availability		Requires a license for each PBX			
Operator Panel XactView 20 Pack					
Operator Panel XactView Queue License					
Zulu UC Desktop Application					
Appointment Reminder					
Broadcast					
Caller ID Management					
Outbound Call Limiting					
PIN Set Pro					
Queue Pro (Includes Queue Call Backs)					
Queue Reporting					
Web CallBack					
CRM Link Module					